Media Release



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RACV TRADES TO HELP VICTORIANS AROUND THE HOME

RACV has expanded the services Victorians have come to know and love with the launch of RACV Trades.

The new RACV service gives customers access to accredited, licensed tradies, providing quality work in an emergency and for everyday repairs and general maintenance around the home.

Whether it's general maintenance, a bit of home improvement or a more urgent job, through RACV Trades you can book the right tradie, vetted by RACV, for when you need them.

RACV General Manager Home Portfolio, Darren Turner, said Members and customers would benefit from a growing RACV Trades experience.

"This is an exciting move for RACV that gives us a real opportunity to deliver a better way for our Members and valued customers to interact with licensed trade experts," Mr Turner said.

"Tradies can be hard to pin down. There can be a lot of uncertainty from start to finish, which is not exactly ideal when you're trying to get important jobs done around the home in a timely manner.

"When you call up RACV Trades, you'll have access to quality tradies, when you need them.

"When RACV puts its name behind a service like this, it is a promise that we'll get the job done right in the moments that really matter.

"This is a trades service that follows through from beginning to end – with a 12-month warranty on services."

The long list of trade services available through RACV Trades include electrical, plumbing, gas services, heating and cooling, gutter cleaning, locksmithing, garage doors and smoke alarms.

This service includes RACV Emergency Home Assist, which gives members up to eight callouts a year for common home emergency jobs and is available 24/7.

By visiting https://www.racv.com.au/in-your-home/trades or calling 13 46 63 you'll be able to request a quote.

You do not have to be an RACV member to utilise RACV Trades.

Qualified electrician, Ben Guy, said that RACV Trades was providing a much-needed service for both customers and qualified tradies alike.

"What RACV Trades has been able to do is provide a lot more certainty for both the customer and the tradie," Mr. Guy said.

"When the customer has peace of mind with both the quality of the work and the support provided, we're able to focus on what we do best and deliver better results."

Learn more about RACV Trades at https://www.racv.com.au/in-your-home/trades.

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