Job Task Analysis

Leisure Attendant



Job Description:

Job overview: Leisure Attendant is responsible for monitoring aquatic facilities in line with the Supervision Plan to prevent, prepare and respond to possible and actual impacts in and around the aquatic environment. This also includes maintaining aquatic area cleanliness, being helpful and courteous to pool patrons and enforcing the pool rules to ensure the facilities are being used safely. The role is also required to help to out in other areas of the Resort as required including but not limited to Food & Beverage and Concierge/Porter.

Environment: Outdoors, around pool

Psychosocial demands: Responding to emergencies and critical incidents.

Shifts: 6am - 6pm (Site Dependent)

PPE: Uniform







Key Tasks:

- 1. Supervise aquatic areas in line with Supervision Plan including guest behaviour, adherence to pool rules to ensure safety of pool patrons and staff
- 2. Actively maintain cleaning standards of all aquatic facilities
- 3. Complete pool attendant checklists
- 4. Respond to incidents and provide first aid as necessary
- 5. Answer customer enquiries face to face
- 6. Provide support to other departments as needed (including but not limited to Food & Beverage and Front Office)

Postural Tolerance	0	F	С	Comments
Sit	٧			At break times
Stand			٧	Watching pool
Walk			٧	Around pool area
Kneel	٧			Customer service
Squat	٧			Customer service
Crawl	-			N/A
Twist	٧			Avoid by moving feet

Material Handling	0	F	С	Comments
Lift	٧			Pool towels and
				lounges
Carry	٧			Pool towels and
				lounges
Push	٧			Trolley
Pull	٧			Trolley
Reach	٧			
Grip	٧			
Dexterity	٧			Completing
				checklists

Job Modifications:	Alternate Duties:
Limit MH lifting / pushing of trolley	Admin tasks
 Supernumerary shifts 	