



## RACV Batteries. Buy with confidence.

Sometimes making a roadside purchase on the spot feels a little rushed. That's why with our price match guarantee you can rest assured you are getting an excellent price and service to match.

Buy your battery from RACV today and we guarantee to match the price should you find a cheaper battery that comes delivered and installed. Just contact us within four weeks from the date of purchase and we will refund you the price difference.

Terms and conditions apply.  
See overleaf for details.

**To make a claim or find out  
more call 1300 653 823**



**RACV** *we're there for you*

# RACV Batteries

## Price match guarantee

### Terms and conditions

- Price Match Guarantee is only available to purchases made within the Melbourne metropolitan area by RACV customers and must be based on a like for like battery (same Cold Cranking Amps (CCA) rating and battery construction) delivered and installed with comparable warranty.
- Claims need to be made within four weeks of the battery purchase date.
- Claims can be made by calling 1300 653 823 between the hours of 9am and 5pm, Monday to Friday or by sending your name, address and phone number. Along with the competitors name and competitors quoted price to [batteries@racv.com.au](mailto:batteries@racv.com.au)
- RACV Batteries will respond within 24 hours confirming receipt of the claim and process timeline. 24 hour period does not include weekends or public holidays.
- Refund will be made by cheque or credit card, depending upon original payment method.
- Refund will be made within five working days of claim approval.
- Price match guarantee will (if applicable) entitle the customer to a refund of the difference only. The RACV battery itself cannot be returned as part of the price match guarantee.
- Price match guarantee is based on the dollar amount paid for the battery. Where the customer has received a discounted price for the battery, the discounted price will be used for the purpose of comparison.