

MONDAY 24 JANUARY, 2022

### **RACV RECRUITS 50 SALE LOCALS FOR NEW CALL CENTRE POSITIONS**

RACV today announced it is recruiting a team of call centre consultants from Sale and the surrounding area who will work from home as part of a new RACV regional team.

The size of the operation will increase over the coming 12 months to 50 consultants supported by 4 managers who will also be recruited from the Sale area.

These new, permanent positions will be predominately home-based but will be supported by new office facilities at an expansion of RACV's Sale store.

The recruitment process has already begun. RACV are looking for people living within an hour's drive of Sale with a commitment to exceptional customer service and a desire to work for one of Victoria's most trusted brands across motoring, insurance, home products and leisure.

RACV Executive General Manager Membership Mark Geraghty said RACV was proud of its long and ongoing contribution to regional Victoria, including the Gippsland region.

"After the uncertainty of the last few years, I am delighted that RACV can provide these permanent employment opportunities to Gippsland locals," Mr Geraghty said.

"Not only will this provide well paid employment for locals in the Sale area and increase investment in skills and career opportunities in regional Victoria, these permanent jobs will provide flow-on economic and social benefits to the region.

"RACV is very active in the Gippsland region, with our RACV Solar business based in the area and our \$1 million Solar in the Regions program donating free solar and battery systems to East Gippsland communities including Omeo and Goongerah.

"I look forward to further strengthening RACV's ties to the Gippsland region and delivering positive benefits to our members and the broader community."

RACV's central memberline call centre will remain in Noble Park in South Eastern Melbourne, with the majority of consultants to remain working there. Importantly, these jobs in Sale are in addition to the hundreds of roles already based at Noble Park.

"To support this new regional workforce in Sale, we are also renovating our Sale RACV store and adding a meeting room and an office. Our Sale call centre consultants will work there on occasion and attend the premises for meetings," Mr Geraghty said.

The recruitment is currently under way and we urge any Sale locals who are interested in learning more about this opportunity to contact RACV by email: [careers@racv.com.au](mailto:careers@racv.com.au).

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For media enquiries or to arrange an interview, please contact the RACV media team on [media@racv.com.au](mailto:media@racv.com.au) or 0417 041 398.