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QRG

Reset your LEX password

1 On the LEX login screen, click 'login' under the 'No RACV email address' option

! You do not need a password if you have an RACV email address. Please return to the login screen and select the 'RACV email address' login.
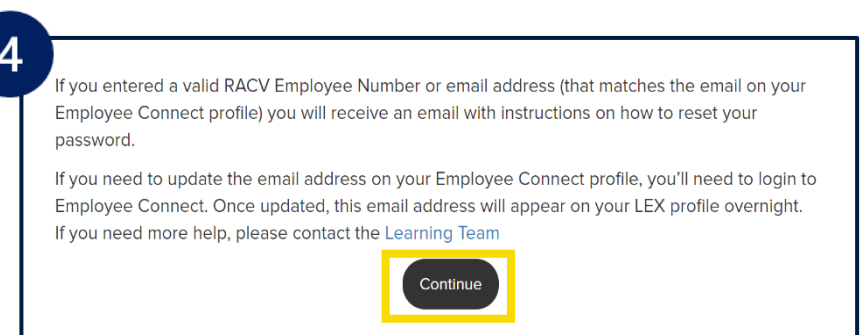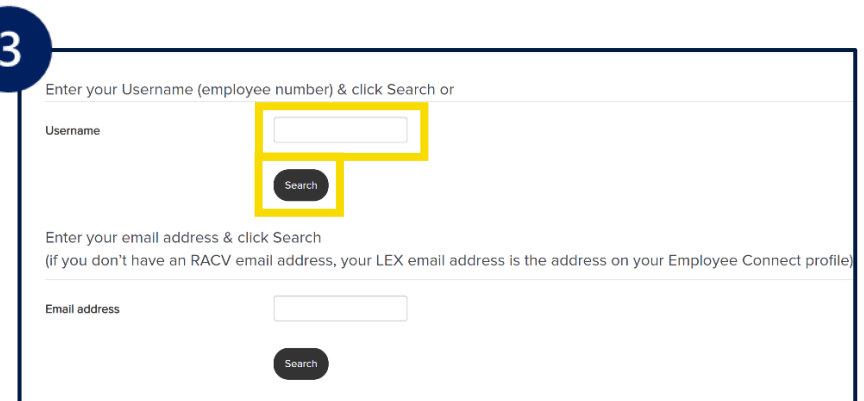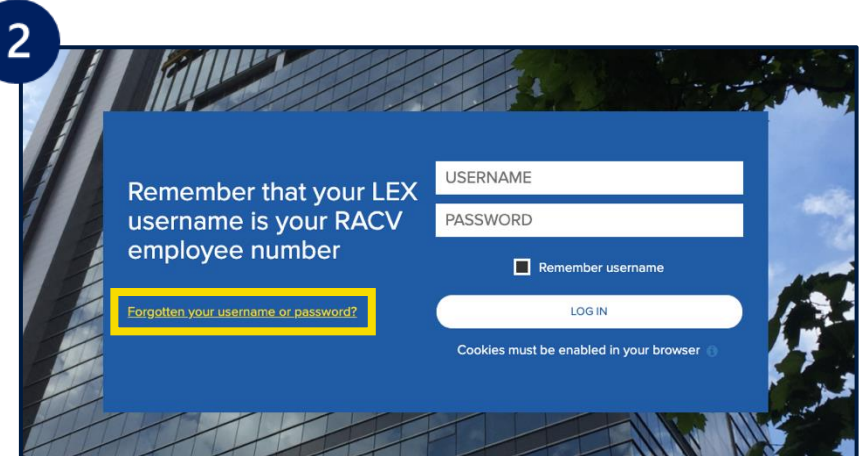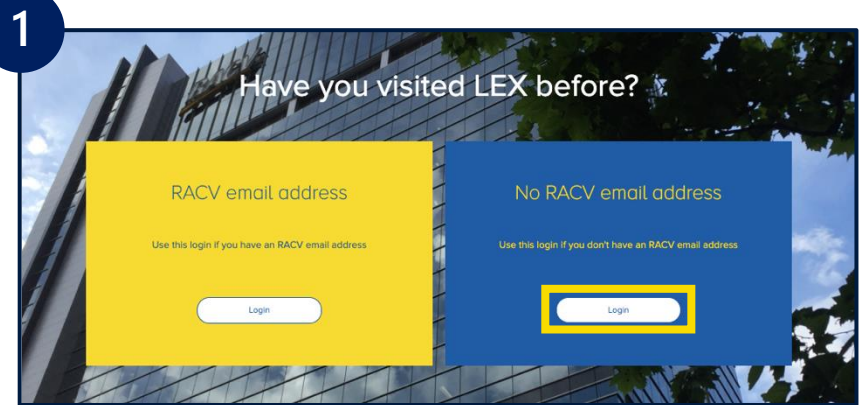

2 Click 'Forgotten your username or password?'

3 Enter your username in the 'Username' field then click 'Search'

You can find your username listed in the enrolment email from LEX

4 Click 'Continue'
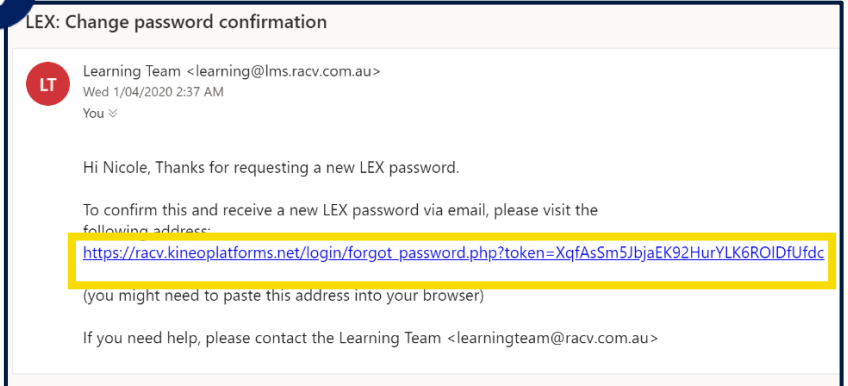
A password reset email will be sent

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5 Follow the hyperlink to confirm your password reset

5

LEX: Change password confirmation

LT   Learning Team <learning@lms.racv.com.au>
Wed 1/04/2020 2:37 AM
You ⌄

Hi Nicole, Thanks for requesting a new LEX password.

To confirm this and receive a new LEX password via email, please visit the following address:

https://racv.kineoplatforms.net/login/forgot_password.php?token=XqfAsSm5JbjaEK92HurYLK6ROIDfUfdc

(you might need to paste this address into your browser)

If you need help, please contact the Learning Team <learningteam@racv.com.au>

6 Enter your new password (twice) & click 'Save changes'

6

name

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s), at least 1 non-alphanumeric character(s) such as as *, -, or #

New password*

New password (again)*

Save changes   Cancel

! If you do not receive a password reset email from LEX, please contact the Learning Team at RACV

Need help? Email learningteam@racv.com.au