

RACV Golf Membership Terms and Conditions

This section is designed to help you make the most of the RACV Golf Membership program by providing you with an easy to read guide to the terms and conditions applicable to the RACV Golf Membership program.

This section contains the terms and conditions of the RACV Golf Membership program. From time to time, RACV may make changes to these terms and conditions in order to respond to changes in legislation or other factors. Any such changes will be notified to members of RACV Golf Membership using appropriate means of notification as determined by RACV.

Words defined in the Glossary in section 10 have the meaning given there when they appear in these Terms and Conditions, unless the context otherwise requires.

1. Eligibility

- 1.1. Subject to these Terms and Conditions, the RACV Golf Membership program is available to Members of Royal Automobile Club of Victoria (RACV) Limited ACN 004 060 833 (RACV) and other natural persons who are non-members of RACV.
- 1.2. A non-member of RACV who joins RACV Golf Membership will become a Relationship Member of RACV.
- 1.3. Subject to these terms and conditions, only natural persons are eligible to become a member of RACV Golf Membership upon acceptance by RACV in its sole discretion of the person's RACV Golf Membership Application Form and payment of the Membership Fee.
- 1.4. RACV reserves the right to refuse RACV Golf Membership applications/applicants in its absolute discretion without giving reasons.

2. Application and membership fee

- 2.1. Applications to become a member of RACV Golf Membership can be made online through the RACV Golf Membership Application Form at www.racv.com.au/golf/membership. RACV Golf Membership can also be purchased by calling 13 RACV or visiting an RACV shop.
- 2.2. The RACV Golf Membership is a 12 month membership. Renewals can be purchased online through the RACV Golf Membership Renewal Form at www.racv.com.au/golf/membership. RACV Golf Membership renewals can also be purchased by calling 13 RACV or visiting an RACV shop.

3. Proof of identity

- 3.1. Members of RACV Golf Membership program must provide satisfactory proof of identification and proof of membership of RACV Golf Membership through presentation of their RACV Golf Membership identification card upon seeking to utilise or redeem any of the features or benefits of RACV Golf Membership, including upon arrival at the Participating Golf Clubs or RACV Golf Courses when using RACV Golf Membership. The RACV Golf Membership will be validated at the point of utilisation or redemption.



4. RACV Golf Membership program features & benefits

4.1. Members of RACV Golf Membership program are entitled to receive:

- 4.1.1. subject to these Terms and Conditions, access to Participating Golf Clubs and RACV Golf Courses (subject to the conditions of each property);
 - 4.1.2. a discount and a discount for up to 3 guests on the daily rate of green fees for the Participating Golf Club (but not for guests who are not RACV Members at RACV Golf Courses);
 - 4.1.3. an RACV Golf Membership Card, which must be presented to the Participating Golf Club or RACV Golf Course when redeeming or utilising RACV Golf Membership benefits or features;
 - 4.1.3.1 RACV Golf Membership Cards and the associated benefits are not replaceable, transferable or redeemable for cash.
 - 4.1.4. one free round of golf for the RACV Golf Member named on the RACV Golf Membership Card (9 or 18 holes) at each of the RACV Golf Courses redeemable upon presentation of current and valid RACV Golf Membership Card;
 - 4.1.5. two half-price rounds of golf for the RACV Golf Member named on the RACV Golf Membership Card (9 or 18 holes) at each of the RACV Golf Courses redeemable upon presentation of current and valid RACV Golf Membership Card;
 - 4.1.8. subject to these Terms and Conditions, opportunities to establish and maintain a Golf Link handicap;
 - 4.1.9. subject to these Terms and Conditions, opportunities for members of RACV Golf Membership program to participate for a fee in exclusive RACV Golf Membership events as organised and at the sole discretion of RACV as determined from time to time;
 - 4.1.10. access to a dedicated RACV Golf Membership section on racv.com.au;
 - 4.1.11. a copy of the RACV Golf Membership e-newsletter;
 - 4.1.12. any other discounts or exclusive benefits as may be provided at the sole discretion of a Participating Golf Club or RACV Golf Courses to members of RACV Golf Membership from time to time.
- 4.2. For the avoidance of doubt, RACV Golf Membership does not entitle the member of RACV Golf Membership to full membership of the Participating Golf Courses and RACV Golf Courses. Please also refer to the website at www.racv.com.au/golf/membership for a full list of various feature and benefit exclusions, as may apply from time to time at the sole discretion of the Participating Golf Clubs and RACV Golf Courses.
- 4.3. For the avoidance of doubt, guests who are not RACV Members must pay the standard green fee rate at RACV Golf Courses.

5. Golf Link handicap

- 5.1. Subject to these Terms and Conditions, members of RACV Golf Membership are entitled to establish and maintain a Golf Link handicap.
- 5.2. Members of RACV Golf Membership must complete the handicap application form available at www.racv.com.au/golf/handicap to establish a new, or transfer an existing handicap.
- 5.3. Golf Link handicaps will be valid during the Membership term and will require reactivation at www.racv.com.au/golf/handicap if the Membership lapses.

6. Service availability & conditions

- 6.1. Members of RACV Golf Membership must abide by all conditions of the Participating Golf Clubs and the RACV Golf Courses as those conditions stand from time to time, including and without limitation:
 - 6.1.1. the dress code of the Participating Golf Club or the RACV Golf Course; and
 - 6.1.2. the member rules and local etiquette of the Participating Golf Club or the RACV Golf Course.



6.2. Any golf bookings by members of RACV Golf Membership at Participating Golf Clubs or RACV Golf Course bookings are subject to availability.

6.3. Members of RACV Golf Membership are excluded from booking at Participating Golf Clubs or RACV Golf Courses during competition or tournament events, as determined at the sole discretion of the Participating Golf Club or RACV Golf Course from time to time.

6.4. The redemption of free and half price rounds at RACV Golf Courses is subject to availability and may be restricted to allocations on specific days. Members of RACV Golf Membership must advise they are redeeming a free or half price round at the time of booking and present their RACV Golf Membership Card for validation in the Pro Shop prior to play.

7. Variation, amendment or termination

7.1. The Terms and Conditions of RACV Golf Membership or any part thereof may be varied, amended or terminated from time to time by notice to the member of RACV Golf Membership as follows:

7.1.1. 30 days written notice to the member of RACV Golf Membership in case of material variation or amendment where the material variation or amendment has a serious detrimental effect on the RACV Golf Membership; and

7.1.2. 30 days written notice to the member of RACV Golf Membership in case of termination.

7.1.3. Changes to Participating Golf Clubs and other program features & benefits will be communicated to members of RACV Golf Membership via www.racv.com.au/golf/membership.

8. Transfer, cancellation and refunds

8.1. An RACV Golf Membership cannot be transferred or assigned by the member of RACV Golf Membership to any other person.

8.2. The member of RACV Golf Membership may cancel their RACV Golf Membership at any time by notifying RACV by telephone, email or at any RACV Shop.

8.3. RACV may cancel the participation in the RACV Golf Membership program immediately and without penalty:

8.3.1. where, in the reasonable opinion of RACV, the member of RACV Golf Membership has breached these Terms and Conditions and the breach has not been remedied within 21 days or cannot be remedied;

8.3.2. where, in the reasonable opinion of RACV, the member of RACV Golf Membership has acted in a manner that is inappropriate, improper, hostile, threatening, abusive or dangerous; or

8.3.3. at RACV's sole discretion, without cause.

8.4 Except as expressly set out in these Terms and Conditions, the member of RACV Golf Membership is not entitled to a refund of the Membership Fee upon cancellation of their membership of RACV Golf Membership.

9. General conditions, exclusions and limitations

9.1. RACV will not be liable for any failure or delay in providing any of the benefits or features of RACV Golf Membership, either in whole or part.

9.2. To the extent permitted by the law, RACV will not be liable to any person or any indirect, special or consequential loss or damage in connection with the RACV Golf Membership or utilisation or redemption of any RACV Golf Membership benefits or features, whether in contract, tort (including negligence), statute or otherwise.

9.3. Should RACV incur any liability to any person for any loss in connection with RACV Golf Membership or utilisation or redemption of any RACV Golf Membership benefits or features, that liability will be limited to \$200.

9.4. Any prices quoted in these Terms and Conditions are inclusive of GST.



W racv.com.au/golf

E golf@racv.com.au

T 03 9944 8791

10. Player insurance

Golf Players Personal Accident and Golf Players Personal Equipment Insurance is provided by Sportscover. A copy of the Product Disclosure Statements can be obtained at www.racv.com.au/golf/membership.

11. Glossary

A member of RACV Golf Membership means a natural person who is a current member of the RACV Golf Membership Program. * RACV Years of Membership Benefit discount will apply to eligible RACV Members. The Annual RACV Golf Membership Subscription Fee may be subject to change without notice and at the sole discretion of RACV.

A Relationship Member is a member of RACV with a renewable product other than RACV Emergency Roadside Assistance or RACV Club membership.

Golf Link is the central handicapping system, devised by Golf Australia to centrally process scores for the National Handicapping System. Clubs who are connected to the system send competition scores to the central server for CCR and Handicap calculation. All data on the system is submitted by the clubs for Golf Link to process.

Participating Golf Club means any golf course that has signed an agreement with RACV, to offer members of RACV Golf Membership access to play at the course and discounted green fees. A list of these courses is displayed on the RACV website www.racv.com.au/golf/membership.

RACV Golf Course means: 1. RACV Cape Schanck Resort Golf Course; 2. RACV Royal Pines Resort Golf Course; 3. RACV Goldfields Resort Golf Course; 4. RACV Torquay Resort Golf Course and 5. RACV Healesville Country Club Golf Course.

