

RACV Single Item Insurance Financial Services Guide & Privacy Statement

Financial Services Guide:

RACV Insurance Services Pty Ltd receives a commission from the product issuer, Insurance Australia Limited, for arranging your policy. This amount is not an additional charge to you and represents no more than 20% of your gross premium.

We will provide you with a Certificate of Insurance, Financial Services Guide and Product Disclosure Statement which you should consider when making decisions about this product.

The documents will detail our fees and services, what you are covered for and how we use your personal information.

If you change your mind, you can cancel the policy and obtain a full refund within the 21-day cooling off period, unless you make a claim under your policy.

All Single Item Insurance policies include flood cover.

If you have any questions, please visit our website racv.com.au/single-item-insurance

Privacy Statement:

To provide you with Single Item Insurance and RACV Membership benefits, RACV needs to collect and use your Personal Information.

RACV may need to disclose this information to (and in limited circumstances, collect it from) third parties such as our Business Partners (including our underwriter, Insurance Australia Limited) our Contractors and our mailing service providers.

RACV may also use your personal information to notify you about other products, services and special offers. You can request not to receive this material by contacting us on 13 RACV (13 72 28) or visiting your nearest RACV Shop.

Your privacy is important to RACV. We will always act to protect your Personal Information and we are careful about how and when your information is collected, used and disclosed. If you would like further information about how RACV complies with its obligations under the Privacy Act 1988 (Cth), or if you want to find out how to:

- request access to the information that RACV holds about you;
- seek the correction of such information; or
- complain about a breach of your privacy,

You can request a copy of the RACV Privacy Charter. The RACV Privacy Charter contains information about how RACV generally handles Personal Information and it is available online at racv.com.au/privacy from any RACV shop or by contacting 13 RACV (13 72 28)